

<https://www.smh.com.au/national/western-australia/authorities-locate-device-jamming-keyless-entry-signals-at-lakelands-joondalup-20190309-p51305.html>

Authorities locate device jamming keyless entry signals at Lakelands Joondalup

By [Heather McNeill](#)

March 9, 2019 — 7.03pm

Perth's Lakeside Joondalup shopping centre management believe they have partly solved the mystery of what was preventing people in their car park from being able to lock and unlock their keyless entry cars.

On Friday afternoon, more than 100 motorists were locked out of their cars, some forced to break in, after an unidentified signal was jamming keyless entry devices.

Australia Media and Communications Authority investigators attended the site on Friday to try and locate where the signal jam was coming from.

On Saturday afternoon, Lakeside Joondalup centre manager Gemma Hannigan said the authority was confident the offending device had been located inside Chemist Warehouse, however she would not confirm what the device was.

"What I can confirm is we have isolated the matter to within the Chemist Warehouse tenancy," she said.

"Today we've been working very closely with both ACMA and Chemist Warehouse to determine the source of the disruption.

"We would like to say thank you to our customers for their ongoing patience while we are trying to resolve this matter."

ACMA will return to Chemist Warehouse to conduct further testing on Saturday evening, after the shop has closed.

Security guards on Saturday continued to patrol the car park to assist anyone who may become locked out of their car.

A nearby Ultratune is also on hand to assist those who need to break into their cars, with the centre offering to pay the bill.

On Sunday, the impacted car park will be closed as Ultratune will not be open.